

## **Giroux Hardwood Floors, Inc. – Customer Testimonials**

*"Dear Chris, Thank you for all of your hard work, professionalism, and your generosity and your willingness to work us into your busy schedule. You have my highest recommendation.*

*Best regards,  
Kevin N.*

*"Chris,*

*We wanted to take a moment to personally thank you for a superb job. The professional and courteous way in which you handled the installation, repair and finishing of our floors was quite refreshing. Page and I are quite pleased and satisfied with the outcome.*

*We initially contacted you with apprehension as our prior experience with the last flooring contractor was terrible. That contractor attempted to make us feel that we had set our standards too high and our expectations were unreasonable. Somehow gouged floors, unfilled cracks, grit in the finish and damaged cabinets were all things to be expected unless we expected "perfection". Your assessment matched ours, it was a botched job and handled in a totally unprofessional manner.*

*You gave us a prompt quote to both repair and complete the other contractor's work. You gave a complete run-down of what we should expect and how long it would take to complete these tasks. You answered all of our questions and put our concerns to rest. We accepted your bid the following day and set a time for you to start.*

*Your communication was superb. You arrived when you said you would. When you left each day, it was only after any mess that had been created was cleaned. You were not only quick, you were also thorough. The equipment you used was top notch and explained the almost complete lack of dust - (this was NOT the case with the prior contractor - we cleaned and dusted for a week).*

*The result is a wonderful floor that not only meets, but has exceeded our expectations. We know that time and use will take its toll on our floor - we expect that - we also know we'll call you to make our floors look this good once more.*

*Please feel free to use us as a reference for anyone who might be considering Giroux Hardwood Floors. We're pleased as I'm sure others are too.*

*Sincerely,  
John & Page*

Chris,

*Thank you so much for the beautiful new floors! We really appreciate your work ethic, pleasant crew, cleanliness and attention to detail.*

Thank you,  
Liz and Mike

Dear Chris,

*Thank you for the great job you did laying our floors. We really appreciate your conscientiousness for detail and precision.*

Sincerely,  
Mike & Nancy

Stacy,

*You are a great team! Thanks so much for the quick quality work.*

Carolee

Hi Chris,

*Great job! Please feel free to use me as a reference anytime*

Chuck R.

Hi Chris,

*Thanks again for the excellent job you have done with our floors, we are thrilled on how they turned out. We will be sure to pass your name onto others as we are thrilled with your craftsmanship and professional attitude! Here is that new popular website I was trying to tell you about, Angie' s list [www.angieslist.com](http://www.angieslist.com). Rod and I plan to write a glowing report on you soon, and post it to this group with our highest recommendations!*

*You have been marvelous and we love our new hardwood floors!*

Becky R.

**For contact information on these references and more, please call 541-688-5833.**